

## **To Our Valued Patients:**

We hope that you and your families have been well during the last few months. Our community has been through a lot of changes and we are all looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety. We will be reaching out to all patients whose appointments were postponed due to the office closure to get them rescheduled.

Infection control has always been a top priority for our practice and we will continue our infection control procedures to make sure that you will be able to receive care both safely and comfortably. Our office follows the guidelines set by the ADA, CDC and OSHA and has been following closely the activities of these agencies to make sure that our infection control procedures remain current and effective.

Because of this, you may notice some changes when you come in for your next appointment. We have made these changes to help protect our patients and staff. For example:

- We will be reaching out to you prior to your appointment to ask you some screening questions. These same questions will also be reviewed the day of your appointment.
- Upon arrival for your appointment we will be taking your temperature with a touchless thermometer.
- There will be hand sanitizer provided at the front desk for your use.
- You may be asked to wait in your car if you arrive early for an appointment.
- Extra PPE equipment will be worn by all team members.
- If possible, please wear a face covering into the office and within the reception area.
- Additional supplies and materials will be used for the reduction of aerosols.
- Medical grade HEPA air purifiers will be in each operatory.

We are looking forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you safe in our practice. Please give the office a call to begin scheduling appointments. Thank you for your continued patience and support during this time! Stay safe and healthy!

Dr. Kori and Team